

## General Business Conditions

### 5. Reservation and conformation

- 5.1 You can reserve directly on-line but of course by fax or in mail. Your reservation becomes valid after our written conformation.
- 5.2 The minimal duration of reservation in high season is 7 days from Saturday to Saturday.

### 6. Prices

The costs as follows are added to the costs of the houses listed in the price list:

Supplementary costs:	12.50 Euro/week
Final cleaning:	10.00 Euro
Seasonal VAT:	1.50 Euro/person/night (over 18 year)
Pet:	5 Euro/night

Caution-money: 150 Euro

Peer house, which our agency will repay at the end of the holiday as long as no damage is caused in the holiday home.

### 7. Terms of payment

30 % of payment in advance is due to after getting our conformation. The rest is to be paid at the beginning of the holiday.

### 4. Arrival and departure

You can move into the reserved holiday home on the day of arrival from 14 to 20 hours, you can get the key in our office. Please notify our office if you arrive in a different point of time. If we are not informed about a possible late arrival, our agency will rent the holiday home. You are kindly asked to leave the holiday home in order until 10 or 9 hours in high season on the day of departure.

### 5. Furnishing and equipment of the houses

The holiday homes are furnished according to the taste of the owner so they are different. Each house is well-furnished and has electric or gas cooker (in some cases without oven), a fridge, filtered coffee maker, dishes, running hot and cold water, 220 V power, bed clothes and lining.

## 6. Responsibilities of the Renter

The renter is responsible to inform our office about any accidental damage and to refund it. In case it will not happen and the next holidaymaker is not able to use the house, the renter is also responsible for that damage.

## 7. Responsibilities of the Office

The office is responsible for the correct description of the houses and for the agent job. The owner of the house is responsible for the right condition of the house. If our office cannot make available the reserved house than it is obliged to provide another one in the same or better quality. The extra costs arising from that will be paid by the office.

## 8. Contacts of our office:

FAMILIA Szálláshelyközvetítő (Accommodation Agency)

H-8647 Balatonmáriafürdő

Ady Endre u. 29.

Tel/Fax: (+36) 85 376 060 (1 May – 30 September)

(+36) 85 313 845 (1 October – 30 April)

e-mail: [info@familia.info.hu](mailto:info@familia.info.hu)